


Sanjana

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Summary

Dependable and devoted Communication And Marketing Executive with over 1.5 years of professional experience with excellent organizational and analytical skills.

Experience

**Communication And Marketing Executive | EXPRESS OFFICE SOLUTIONS | West maredpally |
July 2021 -October 2022**

- Responsible for assigned targets preparations and completions.
- Provide telephone and in person support to end users, troubleshooting, diagnosing, resolving and
- documenting hardware and technical related issues
- Create, respond to, escalate, and close service order tickets
- To ensure the problems are resolved timely manner.
- Document all technical issues, highlight steps taken to remediate problems • Maintaining in process quality check-up and maintaining logs

Projects

Irreversible data hiding techniques - MATLAB (mini) | GNITC

- Embedding the data in the images without losing the data when it's been shared. It is mostly used where the important data has been shared in order to hide it from hackers.

Smart Medicine Pill Box (Major) Embedded systems | GNITC

- Smart Medicine Pill Box is designed in such way that it can be operated using sense organs. It is mostly
- Designed for deaf and dumb people. Which will lead them to take correct medicine at correct time using
- LED lights induced in this smart pill box. And it also has a voice recognition in which our own voice can also be induced.

Education

Btech, Electronics and communication engineering | Gnitc | 6.4 | Ibrahimpatnam | 2020 |

Intermediate | Sri Chaitanya Jr College | 7.0 | Hyderabad | 2016 |

School | Sandeepani Vidya Niketan High School | 8.7 | Hyderabad | 2014 |

Skills

- Basics of Java
- Strong communication and interpersonal skills.
- Excellent oral and written communication skills.
- Demonstrate strong communication skills and Collaborative mind set projects.
- Best of knowledge in MS Office tools.

Languages

- Telugu
- English
- Hindi

Declaration

I hereby declare that above mentioned information is true and correct to best of my knowledge.

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